

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC

☒ CLEC

☐ ILEC

☐ Wireless

222181

CERTIFICATED COMPANY INFORMATION

Global Connection Inc. of America

Company Name

Global Connection of South Carolina, Inc.

678.741.6200

Db/a/fka

Telephone #

5555 Oakbrook Parkway, Suite 620

Mailing Address

Norcross, GA 30093

City, State, Zip Code

5555 Oakbrook Parkway, Suite 620

Business Location

Norcross, GA 30093

Gwinnett

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent Corporation Service Company (CSC)

Mailing Address 1703 Laurel Street

Columbia, SC 29201

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Mark R. Ellis, CEO
- A. **General Manager** (Include Address if different than above)
 678.741.6297 / 678.741.6333 /mellis@globalconnectioninc.com
 Telephone Number / Facsimile Number / E-mail Address
- Kathy Hassett, Call Center Manager
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
 678.741.6247 / 678.741.6333 /khassett@globalconnectioninc.com
 Telephone Number / Facsimile Number / E-mail Address
- Maxine Alagar, Director of Operations
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
 678.741.6202 / 678.741.6333 /malagar@globalconnectioninc.com
 Telephone Number / Facsimile Number / E-mail Address
- C2. **Customer Contact** (Toll Free Number)
 877.511.3009
- Max Kantor
- D. **Engineering Operations** (Include Address if different than above)
 678.741.6248 / 678.741.6333 /mkantor@globalconnectioninc.com
 Telephone Number / Facsimile Number / E-mail Address

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PSC SC
CLERK'S OFFICE

- Max Kantor
- E. **Test and Repair** (Include Address if different than above)
678.741.6248 / 678.741.6333 /mkantor@globalconnectioninc.com
Telephone Number / Facsimile Number / E-mail Address
- Maxine Alagar, Director of Operations
- F. **Emergencies** (During Non-Office Hours)
678.741.6202 / 678.741.6333 /malagar@globalconnectioninc.com
Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- Angela Briggs, Paralegal
- G. **Regulatory Officer** (Include Address if different than above)
678.741.6240 / 678.741.6333 /abriggs@globalconnectioninc.com
Telephone Number / Facsimile Number / E-mail Address
- Angela Briggs, Paralegal
- H. **Dual Party Mailings** (Name)
5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093
(Mailing Address)
678.966.8444 x 1140 / 678.741.6333 /abriggs@globalconnectioninc.com
Telephone Number / Facsimile Number / E-mail Address
- Neil Savignano, Controller
- I. **Interim LEC Fund Mailings** (Name)
5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093
(Mailing Address)
678.741.6246 / 678.741.6333 /nsavignano@globalconnectioninc.com
Telephone Number / Facsimile Number / E-mail Address
- Angela Briggs, Paralegal
- J. **Universal Service Fund Mailings** (Name)
Angela Briggs, Paralegal, 5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093
(Mailing Address)
678.741.6240 / 678.741.6333 /abriggs@globalconnectioninc.com
Telephone Number / Facsimile Number / E-mail Address
- Angela Briggs, Paralegal
- K. **Gross Receipts Mailings** (Name)
Angela Briggs, Paralegal, 5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093
(Mailing Address)
678.741.6240 / 678.741.6333 /abriggs@globalconnectioninc.com
Telephone Number / Facsimile Number / E-mail Address

Angela Briggs

This form was completed by

Paralegal

Title

Angela Briggs
Signature

/ February 25, 2009

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201